

FullAuction - Best Practice Guide

Useful Information



- All stock listed is UK wide main franchise dealers, rental/leasing companies or independent motor companies
- All vehicle appraisals are cosmetic, not mechanical. Any known mechanical failure should be included in the vehicle description e.g. warning lights, engine noise etc. We do advise allowing £150 for any reconditioning which may be required
- All purchased vehicles should be paid for and collected from the dealer within 72 hours of the auction end. Failure to do so will result in an account review
- Please stand on your bid for at least 24 hours to allow us to negotiate the sale on your behalf
- Once a bid has been placed, and the vehicle has met or exceeded the reserve, the bid cannot be retracted
- **FullAuction** is the platform hosting Franchise Dealer trade stock
- Any complaints on purchased vehicles need to be taken up directly with the Dealer
- **FullAuction** is an introduction agent between successful buyer and seller. As such any complaints on purchased vehicles need to be taken up directly with the Seller
- The **FullAuction** team is here to help you. We're here Monday to Friday from 8am until 6pm. Please call us on: **01926 855055** or email: **fullauction@coopersolutions.co.uk**

Fees for sellers

| Vehicle Sold Price Bands | Sellers Fee |
|--------------------------|-------------|
| £0 - £2,000 | £35 |
| £2,000 - £10,000 | £45 |
| £10,000+ | £55 |

Fees apply on sale of the vehicle

If you launch **20 cars in a calendar month**, you pay **£35 per sold car** only

Fees for buyers

| Vehicle Sold Price Bands | Buyers Fee |
|--------------------------|------------|
| £0 - £500 | £0 |
| £501 - £3,000 | £16 +VAT |
| £3,001+ | £33 +VAT |

No purchase, no fee basis

Buyers benefit from a **5 capped** purchases policy (based on the higher fee band)